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## APAS® QUALITY POLICY

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The Australian Paint Approval Scheme (APAS) strives to deliver its services in a competitive, efficient, and cost-effective manner, with a commitment to consistently strive to improve the quality of these services.

Through its Secretariat managed by CSIRO, APAS is committed to providing its Members a comprehensive service to meet all of their expectations in relation to the selection, specification, use and performance of paints, surface coating products, waterproofing products, and non-paint products.

APAS management and staff are committed to achieving the following objectives:

- Providing sound, performance specifications for paints, surface coating products, waterproofing products and non-paint products which are designed to meet or exceed regulatory, market and industry needs.
- Minimising workplace health and safety risks and adverse environmental impacts.
- Maintaining an accurate, up to date List of Approved Products that is publicly accessible.
- Maintaining a cost-effective scrutiny of the quality of approved product manufacture including auditing of test and manufacturing facilities.
- Maintaining close working relationships with relevant government agencies and authorities, Members of APAS, the paint, surface coating product, waterproofing product and paint associated product industries, Standards Australia, industry associations, the National Association of Testing Authorities (NATA) and other identified industry stakeholders.
- Maintaining appropriate levels of security and confidentiality in relation to all Commercial-in-Confidence information held.

To ensure that our clients obtain satisfaction, APAS endeavours to provide professional services which are delivered in a competitive, efficient, and cost effective manner appropriate to their needs.

The APAS Secretariat is committed to developing, implementing, and maintaining a certification scheme which conforms to the requirements of ISO/IEC 17065:2012 *Conformity Assessment – Requirements for Bodies Certifying Products, Processes and Services*, using a system which complies with AS/NZS ISO 9001:2016 *Quality Management Systems - Requirements*, and is subject to surveillance by a JAS-ANZ accredited third party.

APAS is committed to the principles of quality management and will consistently strive to improve the quality of its services and the satisfaction of its Members.

Tracey Gramlick  
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